

AN EXPLORATORY STUDY INTO THE DESIRED AMENITIES IN PUBLIC TRANSPORT TERMINALS BY CENTRAL BUSINESS DISTRICT WORKERS

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Abstract: Many researches and foreign case studies have shown that improvements in public transportation facilities can go a long way to increase transit ridership. These improvements can be in the overall planning and design of the facilities, or in the provision of additional transit amenities to existing ones. However, the range of transit amenities is broad and diverse, such that it would be too costly and impractical to include all of them in any terminal. Additionally, each particular site would have their specific characteristics which would require some specific type of amenities. This study aims to understand the preferred passenger terminal conditions and amenities of the trip makers within the central business districts, and identify some patterns or trends in these preferences. This analysis can help in the better planning of terminals within CBD's, providing the transit users better levels of reliability, comfort and convenience. Hopefully, in the end, this can entice private car users to shift to transit for their regular trips to CBD's, and in the end, ease the traffic congestion in the area.

Key Words: terminals, amenities, public transportation, central business districts